

1 July 2025

Dear Parents/Carers,

I am writing to inform you about an exciting change happening in our school canteen. We are pleased to announce that we will be transitioning from Chartwells to Innovate as our new caterers.

Innovate will be redesigning parts of the canteen to create a more inviting and modern space for our students. Their menu choices are diverse and nutritious, promising to offer a variety of delicious options that cater to all dietary needs and preferences.

As part of this transition, we will need to collect new biometric fingerprint scans from all students. The biometric scans will be conducted this Thursday and will be no different to those held by Chartwells previously.

Any credit on accounts will be transferred across when we move from one company to the other during the Summer holidays, however all debts must be cleared before the end of the school year. Please take the time to check account balances before the end of the school year.

We are confident that this change will greatly enhance the dining experience for our students, and we look forward to seeing the positive impact it will have on their daily school life.

Thank you for your understanding and support.

Kind regards,

Chris Andrews Vice Principal

## ASPIRE - ACHIEVE - RESPECT theportsmouthacademy.org.uk INVESTORS IN PEOPLE We invest in wellbeing We invest in people Standard

Executive Principal and Regional Director: Mr D Botting MSc MA (Oxon) NPQH Chief Executive Officer: Mr S Gardner BA (Hons) MSc NPQH NLE St Mary's Road, Portsmouth, PO15PF T: 0333 360 2200 E: info@theportsmouthacademy.org.uk

The Portsmouth Academy is a member of The Thinking Schools Academy Trust, whose registered address is Park Crescent, Chatham, Kent, ME4 6NR. A company limited by guarantee registered in England and Wales. Company Number: 7359755